

Noble Transit System
Passenger Policy Manual
561 South Main Street, Kendallville, IN 46755

SUBJECT: ACCESS TO INFORMATION SECTION: AGENCY INFORMATION

EFFECTIVE DATE: 8/15/2023 REPLACES: 6/17/2020
APPROVED BY: Board of Directors 1/1/2011
APPROVAL DATE: 8/15/2023

DIRECTIVE:

To meet the intent of the Americans with Disabilities Act (ADA) by ensuring that all persons have appropriate access to brochures and Riders Guides.

PROCEDURE:

Brochures and other printed materials are available in alternative formats upon request. Alternative formats include, but are not limited to Large Print and digital.

A statement that the information is available in alternative format will be included on all printed materials.

A TTY/TDD or the Indiana Relay number (1-800-743-3333) will be included in all printed or internet materials with phone numbers listed. TTY/TDD or the Indiana Relay number will be included in all radio and TV commercials (public service announcements).

Public hearings will be held in accessible locations.

Public hearing notices will include the statement that any person requiring special accommodations should contact the Executive Director, Cherish Mishleau 260-347-4226.

RESPONSIBILITIES:

The Executive Director is responsible for assuring that public transportation services are provided as noted above.