

Noble Transit System
Passenger Policy Manual
561 South Main Street, Kendallville, IN 46755

SUBJECT: SERVICE AREA

SECTION: AGENCY INFORMATION

EFFECTIVE DATE: 08/15/2023

REPLACES: 01/01/2011

APPROVED BY: Board of Directors

APPROVAL DATE: 08/15/2023

DIRECTIVE:

To ensure compliance with the Americans with Disabilities Act (ADA) by providing the same level of service to individuals with disabilities as to other individuals throughout the entire established service area.

DEFINITIONS:

Service area is the geographic area in which Noble Transit System will provide transportation of passengers.

PROCEDURE:

All passengers, regardless of disability, will have access to the entire established service area.

Contracts for transportation services may stipulate a specific service area, but may not exclude any participating client based on disability status.

Noble Transit System will provide transportation service to Noble County. Out-of-county service will be provided to surrounding areas as schedule permits.

NOTE: For all public transit systems, all services, including out-of-county trips, must be open and advertised to the general public.

RESPONSIBILITIES:

The Executive Director is responsible for compliance.